

Frequently Asked Questions

Q. How much deposit is required and when is the full payment due?

A. A deposit of £200 is required to book your day, with the full payment due seven days before the wedding day or any time before.

Q. Do we meet after booking, to discuss the the photo's we want for our wedding?

A. Yes. We always visit the couple approximately one month before their big day to confirm the arrangements and plan the photo's.

The Hi Res CD/DVD and Online Gallery

Q. Can I get good prints from the CD/DVD?

A. Yes. The Hi Resolution CD/DVD contains the fully colour corrected and enhanced images.

Note: These images can be printed anywhere; but to achieve the best results from your prints We recommend having them printed professionally. (addresses can be supplied for recommend labs).

Q. How long will we have to wait for the CD/DVD?

A. Approximately two to three weeks after your wedding. This allows time for the colour corrections and image enhancements.

Q. What is the online proof gallery. Where do we view it and for how long?

A. The online proof gallery is a place on our web site where you can view all the proof photo's taken on the day. It will be online for up to 3 months or longer by arrangement.

Q. When will the online gallery be available for viewing?

A. As with the CD/DVD, approximately two to three weeks after your wedding. This allows time for the colour corrections and image enhancements.

The Dual Photographer

Q. What are the advantages a second Photographer?

A. Many! Here are just a few examples;

- A second trained professional for no extra cost!
- More High quality informal photo's.
- Photo's captured from angles the main photographer can't.
- The ability to capture the Bride leaving the house while the second photographer attends the Groom or awaits at the venue, capturing your guests and the Groom with his Best man etc (Not available on the Moonstone Collection).

Q. How long will the second photographer attend?

A. He will attend the full duration of each collection.

Q. Will we get to meet the second photographer before the wedding date?

A. Yes if you like. He can attend the pre wedding photography planning session.